



379 Kirkland Rd, Old Town, Me 04468 (207) 827-5115  
110 River Rd, Lincoln, Me 04457 (207) 794-2200

**BASIC SERVICE CONTRACT**

For Marquis Heating Fuel Oil Customers....we give a proven reliable basic service contract for a worry-free heating season.

The MARQUIS HEATING BASIC SERVICE CONTRACT excludes aquastat/primary control combos, ECM blower motors, stack switch, water piping, radiation, ductwork, power venters and draft inducers, domestic water makers, tempering valves, relief valves, boiler feeders, backflow preventers, extrol tanks, expansion tanks, zone valves, solenoid valves, air conditioning unit connected to the heating system, and acid flushing of the domestic water coil. We do not thaw frozen pipes. Wood or coal add on units are not covered by this contract. We do not cover the replacement of batteries or the labor to replace batteries in your thermostats.

*Customer Initials* \_\_\_\_\_

*The MARQUIS HEATING BASIC CONTRACT also provides for the repair or*

replacement of the following parts: Standard air filters (one set), Aquastat, Blower belts, Burner head, Electrodes, Fan and Limit controls, Fuel oil pumping unit, circulator pump (main zone only), Burner motor oil burner, Nozzle assembly, Oil burner coupling, Oil burner fan, Oil burner switches, Oil filters, Oil line valves, Pressuretrol, Protector relay, Pump strainers, Standard limit controls, Thermostat (one only standard, not clock type), Transformer, Turbulator, Circulator coupling. NO OTHER PARTS OF THE FURNACE OR BOILER ARE COVERED. (See general conditions.) We do not cover air in heating water piping as far as bleeding air from them.

*Customer Initials* \_\_\_\_\_

**ANNUAL TUNE-UP AND EFFICIENCY TESTING**

Our contract includes a thorough annual overhaul and adjustment of your oil furnace plus professional cleaning of your furnace or boiler. MARQUIS HEATING also will: check and test all burner controls, check, clean and regulate fuel pump, clean nozzle assembly, replace oil burner nozzle if required, check and adjust ignition system, vacuum clean furnace or boiler and smoke pipe, lubricate motor bearing, take efficiency test to obtain maximum operating efficiency of your unit, and test-fire oil burner to ensure that it is functioning properly.

The terms of this agreement are contained on more than one page

## GENERAL CONDITIONS

1. MARQUIS HEATING CONTRACTS are available only to persons who acquire their entire year's fuel oil supply from us on an automatic delivery basis. *Customer Initials*\_\_\_\_\_
2. Landlords or property owners must assure that all fuel oil requirements are acquired from MARQUIS HEATING, failure to abide by these terms may result in immediate termination of this plan at our option without refund. *Customer Initials*\_\_\_\_\_
3. All equipment to be inspected and approved by one of our authorized servicemen before contract will be issued.
4. Our Supreme contract provides for the repair or replacement of any or all parts listed in the contract.
5. Contracts expire the following April 30 regardless of the date of issue. *Customer Initials*\_\_\_\_\_
6. All services offered are for normal usage and policies do not protect against floods, fires, or other acts of God. It does not cover draining of expansion tanks, removal of air from radiation devices, power failures, lightning, switches found in the "off" position, and flooded basements.
7. We will provide emergency service; however, we cannot be liable for failure to supply service or material because of conditions beyond our control. In no event shall we be liable for any consequential damages or injury.
8. Any service required after 4:30P.M. Weekdays and on Saturday, Sundays, and Holidays must be the result of complete mechanical failure of the unit thus causing no heat. Any other service call received during this time will be billed at the hourly rate in effect at that time.
9. Payment Terms: Payment due within 15 days after billing date or budget arrangement with our credit department. If payment is not received within 15 days or budget arrangement made, contract is subject to cancellation and all work performed will be billed at our normal rates.
10. All work done to your heating system must be done by our company licensed personnel otherwise your contract will be Voided. *Customer Initials*\_\_\_\_\_
11. All service contracts are not automatically renewed and must be renewed by the customer for the new year. If renewed late, Marquis Heating reserves the right to re-inspect or cancel contract.
12. Any updates to your unit that are required by changes to the State of Maine oil burner code, is the responsibility of the customer to bring the unit up to code or have it done by us at minimal cost.
13. Heating systems with a maximum firing rate up to 2 gallons per hour may qualify for this plan.
14. We are not responsible for water leaks and or piping defects in floors, ceilings and side walls that effect the operation of your heating system and or cause system damage. You are responsible for providing us with access to all concealed or hidden components of the heating system and all repairs or replacements that arise out of our need to have access to the components, including for example, walls, partitions, floors, ceilings, chimneys entryways, and the like.
15. We are not responsible for removal of asbestos.
16. This plan does not cover the repair or replacement of any fuel oil line between your oil storage tank and your oil burner or fuel pump. Fuel flow problems arising out of outside storage of fuel are not covered under this plan.
17. This plan does not cover any fuel oil storage tank above or below ground including tank piping and gauges.
18. THIS PLAN DOES NOT COVER AND WE ARE NOT RESPONSIBLE FOR ANY DAMAGES, INCLUDING ENVIRONMENTAL DAMAGE, ARISING OUT OF ANY LEAKAGE OR SPILLAGE FROM ANY OIL LINES, OIL TANKS OR OTHER PARTS OF YOUR HEATING SYSTEM FOR ANY REASON WHATSOEVER. THIS PLAN DOES NOT COVER AND WE WILL NOT BE LIABLE FOR CONTAMINATION OF SOIL OR OTHER PROPERTY DAMAGE OR PERSONAL INJURY.
19. This plan does not cover tankless coil and gaskets.
20. We do not issue any service contract on systems with antifreeze in system.
21. **We are not responsible for obsolete or discontinued parts.**

ENTIRE AGREEMENT: This contract embodies the entire agreement and understanding between MARQUIS HEATING and the customer with respect to the plan. There are no restrictions, promises, representations, warranties, covenants, or undertakings other than those expressly set forth or referred to herein. Any modification or amendment to the terms of this contract must be in writing, signed by Marquis Heating and customer.

The terms of this agreement are contained on more than one page



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**2018\_2019 Season**

Please Check Contract Desired:

Basic Contract (\$250.00) \_\_\_\_\_ Water Heater (\$150.00) \_\_\_\_\_

Add to Budget \_\_\_\_\_ Check Enclosed \_\_\_\_\_ Check Number \_\_\_\_\_

Customer Name \_\_\_\_\_

Customer Signature \_\_\_\_\_ Acct# \_\_\_\_\_ Date: \_\_\_\_\_

Marquis Heating Signature: \_\_\_\_\_ Date \_\_\_\_\_

Customer Delivery Address: \_\_\_\_\_

Customer Home Phone / Cell # \_\_\_\_\_ Customer Work Phone# \_\_\_\_\_

Customer E-mail Address \_\_\_\_\_

**BOTH PARTIES ARE REQUIRED TO SIGN. THIS AGREEMENT IS VOID WITHOUT BOTH SIGNATURES**

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